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PATENT

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Daniel H. Abelow

Art Unit: 2411

Serial No.: 08/243,638

Examiner: T. Yount

Filed : May 16, 1994

Title : CUSTOMER-BASED PRODUCT DESIGN MODULE

Commissioner of Patents and Trademarks  
 Washington, DC 20231

RESPONSE TO ACTION DATED MAY 17, 1996

Please amend the claims as follows:

1. (Amended) A system for use with a product,

comprising

a user interface which is associated with the product and enables local bi-directional communication, between a user of the product and the product, of local information concerning use of the product,

a triggering mechanism arranged to trigger interactive collection of information from a user via the user interface, at times that are based on the local information concerning use of the product,

product information which is related to the local information and is communicated between the product and a remote party other than the user, and

means [for] for taking action with respect to the product or the user interface based on the product information.

3. (Amended) The system of claim 1 further comprising

Date of Deposit 11/18/96  
 I hereby certify under 37 CFR 1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated above and is addressed to the Commissioner of Patents and Trademarks, Washington, D.C. 20231.